

## **Wales Airshow**

### **Terms and Conditions for Event Car Parking Ticket Holders**

#### **TICKETS MAY NOT BE EXCHANGED OR RESOLD**

1. Swansea Council reserves the right to refuse admission to the holder if, in the reasonable opinion of the event organiser, the holder of the ticket might be a risk to the safety of the audience and / or the holder and / or affect the enjoyment of the audience and / or the running of the event.
2. Swansea Council does not accept responsibility for any loss, injury or damage to the holder or the holder's property.
3. If the event is cancelled, the holder as the holder's sole remedy may ask that Swansea Council refunds the face value of the ticket. This multiple display event is judged by reference to the overall theme rather than the individual displays scheduled to appear. Therefore if for unavoidable circumstances a scheduled display(s) is unable to perform but Swansea Council continues to run the event, no refunds will be issued. Booking fees and postage costs are non-refundable in all circumstances.
4. For the avoidance of doubt, if a Ticket holder chooses not to use a ticket no refund will be given.
5. There are no vehicle re-admissions once leaving the car park.
6. Car parks maybe located on greenfield sites and the ground may be uneven. There may be temporary roadways and ramps. Please take care when walking on and off the roads and ramps or crossing them in wheelchairs or children's buggies.
7. Customers agree that they are purchasing a digital e ticket with a QR code which will be scanned at the entrance to the car park, customers can either print off the ticket or show their booking on a digital device, proof of the booking must be shown and the QR code must be clear for the cashier to scan the ticket.
8. In the interest of fraud protection, no tickets will be replaced or ticket prices refunded if a ticket is forgotten, lost, stolen, defaced, damaged or otherwise unavailable.
9. There may be an administration charge/booking fee for the issue of the tickets; this may be variable with each individual Box Office.
10. No tickets may be resold, used for competitions, promotions or hospitality packages without the written consent of Swansea Council. Any tickets re-sold or transferred in such a manner will become voidable and the holder may be refused entry.

## **General**

11. All displays, including military air assets are available subject to service requirements and all air displays are subject to suitable air conditions.
12. In the interests of safety, please do not bring glass items, barbecues, balloons, drones, candles or flaming torches.
13. In the event of any breach of any of these conditions by the holder, Swansea Council reserves the right to cancel this ticket and retain any money paid for it
14. Ticket holders must comply with all directions given by event personnel and stewards whilst at the event.
15. Ticket holders agree that any personal images, videos, or sound recordings taken at the event may only be used for private and domestic purposes and cannot be used for any commercial purposes, whether on the internet or otherwise.
16. Swansea Council shall have the right to copy, make available and use any images, videos or audio recordings that Ticket holders create as seen fit, without having to make any payment or acknowledgment that the Ticket holder created that material.
17. Swansea Council reserves the right to make any alteration to the advertised schedule.
18. Event attendees release Swansea Council from any liability for any loss or damage to personal property that may be suffered in relation to the event. Except as required by law.
19. Event attendees understand that the arrangements for the event may be affected by circumstances beyond the control of the organisers, which may result in the delay, postponement or cancellation of the event without notice. Swansea Council shall have no liability to ticket holders in respect of such delay, postponement or cancellation.
20. No commercial or promotional / advertising / marketing activity may be undertaken at or near the event.
21. Event attendees may not engage in any activity which the organisers consider to be related to unauthorised marketing or advertising (this includes, for the avoidance of doubt, individual or group ambush marketing).

### **WARNING:**

This is an outdoor event. Please come prepared for inclement weather. The event will go ahead come rain or shine

Exposure to loud noise can cause injury to your hearing.